



COUNTY OF LOS ANGELES TREASURER AND TAX COLLECTOR



MARK J. SALADINO
TREASURER AND TAX COLLECTOR


KENNETH HAHN HALL OF ADMINISTRATION
500 WEST TEMPLE STREET, ROOM 437
LOS ANGELES, CALIFORNIA 90012

TELEPHONE
(213) 974-2077

TELECOPIER
(213) 626-1812

February 29, 2012

TO: Supervisor Zev Yaroslavsky, Chairman
Supervisor Gloria Molina
Supervisor Mark Ridley-Thomas
Supervisor Don Knabe
Supervisor Michael D. Antonovich

FROM: Mark J. Saladino
Treasurer and Tax Collector 

SUBJECT: **PAYMENT ACTIVITY NOTICES**

To enhance our service to taxpayers, beginning this week the Department of Treasurer and Tax Collector will mail out 147,792 Payment Activity Notices. The notice will alert a taxpayer if our records show that a partial or no payment was made on the first installment of property taxes for the current tax year 2011-12. The reverse side of each notice will provide additional information.

Any taxpayer wishing to discuss the receipt of this notice or needing additional assistance, may call the Proptax line at 1(888) 807-2111. If you have any special handling needs, please do not hesitate to contact me or Donna Doss, Assistant Treasurer and Tax Collector, at (213) 974-2077.

MJS:AM:al
Z: Activity Notices

Attachments

c: Chief Executive Officer



NEWS

Treasurer and Tax Collector **Mark J. Saladino**

437 Kenneth Hahn Hall of Administration, 500 West Temple Street, Los Angeles, CA 90012

Contact: Ann Madden
Office: (213) 974-0964
Fax: (213) 680-3633
amadden@ttc.lacounty.gov

February 29, 2012

FOR IMMEDIATE RELEASE

2011-12 PAYMENT ACTIVITY NOTICE

Los Angeles – To enhance service to taxpayers, the County Treasurer and Tax Collector is in the process of mailing out 147,792 Payment Activity Notices to Los Angeles County taxpayers. The notice will advise taxpayers that official property tax records reflect only a partial payment or no payment was received against the first installment for the current tax year. The reverse side of each notice will provide additional information.

Any taxpayer wishing to discuss the receipt of this notice or needing additional assistance, may call the Proptax line toll-free at 1(888) 807-2111.

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PAYMENT ACTIVITY NOTICE

CITIES, COUNTY, SCHOOLS AND ALL OTHER TAXING AGENCIES IN LOS ANGELES COUNTY

225 N. Hill Street, Los Angeles, California 90012
FOR ASSISTANCE CALL 1(888) 807-2111, OR 1(213) 974-2111, 1(213) 974-2196 (TDD)
ON THE WEB AT www.lacountypropertytax.com

ELECTRONIC FUND TRANSFER NUMBER

ASSESSOR'S ID. NO.					1ST INSTALLMENT		2ND INSTALLMENT		TOTAL TAX	
Map Book	Page	Parcel	Year	Seq. No.	10% Penalty After		10% Penalty + \$10.00 Cost After		Penalties Apply When Shown	
					TAX					
					PENALTY					
					TOTAL					
					NET PD/REF					
					DUE					
					CURRENT ASSESSED VALUE	PRIOR ASSESSED VALUE	TAXABLE VALUE		ANY RETURNED PAYMENT MAY BE SUBJECT TO A FEE UP TO \$50.00.	
LAND										
IMPROVEMENTS										
FIXTURES										
										PLEASE SEE REVERSE FOR IMPORTANT INFORMATION
					TOTAL					
					LESS EXEMPTION					
					NET TAXABLE VALUE					

ANY RETURNED PAYMENT MAY BE SUBJECT
TO A FEE UP TO \$50.00.

**PLEASE SEE REVERSE
FOR IMPORTANT
INFORMATION**

DETACH AND MAIL THIS STUB WITH 2ND INSTALLMENT PAYMENT

USE THESE NUMBERS ON ALL PAYMENTS AND CORRESPONDENCE					
ASSESSOR'S ID. NO.					Pay Key
Map Book	Page	Parcel	Year	Seq. No.	
2ND INSTALLMENT			INDICATE AMOUNT PAID		

PAN

**PAY THIS
AMOUNT BY:**

**If not paid by
add penalty
of
to 2nd Installment.**

MAKE PAYMENTS PAYABLE TO:

Please write the ASSESSOR'S ID. NO.
on the lower left corner of your payment.

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PAN

DETACH AND MAIL THIS STUB WITH 1ST INSTALLMENT PAYMENT

USE THESE NUMBERS ON ALL PAYMENTS AND CORRESPONDENCE				
ASSESSOR'S ID. NO.				Pay Key
Map Book	Page	Parcel	Year	
1ST INSTALLMENT			INDICATE AMOUNT PAID	

**PAY THIS
AMOUNT BY:**

**If not paid by
add penalty
of
to 1st Installment.**

MAKE PAYMENTS PAYABLE TO:

Please write the ASSESSOR'S ID. NO.
on the lower left corner of your payment.

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IMPORTANT INFORMATION

State law governs the priority in which tax payments are applied. If payment for your installment of annual property taxes was postmarked after the December delinquency date, a 10% penalty was assessed. The penalty was deducted from your payment first, and the balance was applied to the first installment. This action caused the first installment to be underpaid by the penalty amount.

If the attached statement indicates a balance due from the first installment, we encourage you to pay it promptly. Please use the payment stub included with the Payment Activity Notice.

PAYMENT OPTIONS

Mailed Payments – Please use the enclosed envelope and include the payment stub from this notice. Do not attach staples, clips, tape, or correspondence.

Pay Online – To make payments online, go to www.lacountypropertytax.com, select "Pay Online" under "Payment Options". You will need to use a PIN Number located on the reverse side of this notice. There is no charge for electronic check payments. However, there are processing fees when paying by credit/debit card. Your current secured payment cannot be more than \$24,999.99.

Pay in Person – Cash or check is accepted at 225 North Hill Street, 1st floor lobby, Los Angeles, CA 90012, between the hours of 8:00 a.m. to 5:00 p.m. (Pacific), Monday through Friday, excluding Los Angeles County holidays. Make your payment early to avoid long waits at the cashier windows.

Pay by Credit Card or Visa Debit over the telephone – Credit Card payments (American Express, MasterCard, Visa, or Visa Debit) are accepted over the telephone through a third party vendor who **charges a fee** to utilize this service. To pay by telephone, call toll-free 1(888) 473-0835. You will need your Electronic Fund Transfer (EFT) Number and a credit card or visa debit to complete the transaction. Please retain the confirmation number for future reference. Your current secured payment cannot be more than \$24,999.99.

Electronic Fund Transfer (EFT) – Combined current property tax bills that equal or exceed \$50,000.00 must be paid electronically. Pre-registration is required. For more information, email us at eft@ttc.lacounty.gov or call 1(213) 974-0996.

Home Banking and Bill Payment Services – To ensure proper credit, enter the 19-digit EFT Number (includes the 13-digit ID#, 2-digit Year and 4-digit Sequence from your current tax bill) followed by the number 1 (1st installment), 2 (2nd installment), or 5 (both installments).

Electronic Check Processing – When you provide a check as payment, you authorize the County of Los Angeles to either use information from your check to make a one-time electronic fund transfer from your bank account or process the payment as a check transaction. If we use information from your check to make an electronic fund transfer, funds may be withdrawn from your bank account as soon as the same day we receive your payment, and you will not receive your check back from your financial institution. However, the transaction will appear on your bank statement.

GENERAL TAX INFORMATION

For your convenience, general prerecorded information, including taxes due, is available 24-hours a day through our PROPTAX telephone system. Call 1(213) 974-2111, if outside of Los Angeles County or 1(888) 807-2111, if in Los Angeles County. Information is also available on our website at www.lacountypropertytax.com. Anyone who is hearing impaired and has TDD equipment may contact us or leave a message at 1(213) 974-2196, or use California Relay Services at 1(800) 735-2929.

Para su comodidad tenemos información general pregrabada que incluye fecha de vencimiento de los impuestos, disponible las 24 horas vía el sistema telefónico PROPTAX 1(213) 974-2111 si marca fuera del condado de Los Angeles, si marca dentro del condado de Los Angeles marca 1(888) 807-2111. También disponible esta nuestra página web www.lacountypropertytax.com. Todos aquellos con problemas auditivos y que tienen el equipo de Telecomunicaciones Para Personas Sordas comuníquense o dejen su mensaje al 1(213) 974-2196 o sirvanse a usar el Servicio de Telecomunicaciones 1(800) 735-2929.

HOW TO CONTACT OUR OFFICE

Visit us: 225 North Hill Street, Room 130, Los Angeles, CA 90012

Call us: 1(213) 974-2111, if outside of Los Angeles County, or 1(888) 807-2111, if in Los Angeles County. Anyone who is hearing impaired and has TDD equipment may contact us or leave a message at 1(213) 974-2196, or use California Relay Services at 1(800) 735-2929.

E-mail us: info@ttc.lacounty.gov

Fax us: 1(213) 620-7948

Write us: Treasurer and Tax Collector, P.O. Box 512102, Los Angeles, CA 90051-0102

Website: www.lacountypropertytax.com